



CITY OF
CHELAN
WASHINGTON

To Whom It May Concern,

We, the City of Chelan Water System, I.D.12300J, located in Chelan, County, are required to monitor your drinking water for specific contaminants on a regular basis.

This notice is being issued by the **City of Chelan** regarding non-compliance with the regulatory standards for the city's Water distribution for the calendar year of 2023.

It has been observed and documented that the Water System has failed to meet one or more critical compliance benchmarks that are essential for ensuring the safety and quality of water provided to our residents. We did not meet our monitoring requirements for the chemicals listed below for the specified period of January 2023 to December 2023, and therefore cannot be sure of the quality of your drinking water at that time. The areas of non-compliance include:

Source(s)/ Distribution system	Test Panel/Analyte	Monitoring period without adequate samples		Number of Sample(s) required	
Dist.	THM	Start 1/1/2023	End 12/31/2023	Required: 2	Received: 1
Dist.	HAA5	Start 1/1/2023	End 12/31/2023	Required: 2	Received: 1

The City of Chelan takes these matters seriously as they directly impact on the well-being of our citizens. The Water District is working with the DOH to rectify all non-compliance. We understand the importance of clean and safe drinking water. That's why we are committed to rigorous testing and quality control to ensure that the water you receive meets all safety standards.

We understand the importance of clean and safe drinking water. Our recent tests for the current year 2024 have confirmed that the water samples from our supply are free from contaminants and safe for consumption.

The City of Chelan would like to assure the customers that all current and future operations will strictly adhere to the compliance standards of the Washington State Department of Health to prevent any recurrence of such issues.

For more information, contact.

Chad Waag,
Water Treatment Plant Lead operator
Phone: 509-670-4057
Email: cwaag@cityofchelan.us